



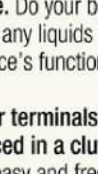
NCB MERCHANT NEWSLINK

'Tis the season to spread joy and enhance your business!

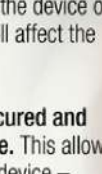
Welcome to the Christmas Edition of the NCB Merchant Newslink, where we bring you valuable insights and exciting updates to empower your operations.

“Being More, For You”

Your success is our priority, and that's why we offer 24/7 support.



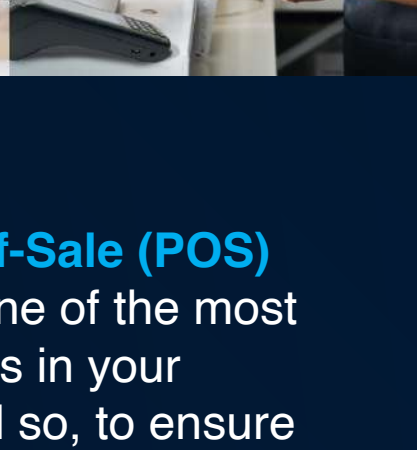
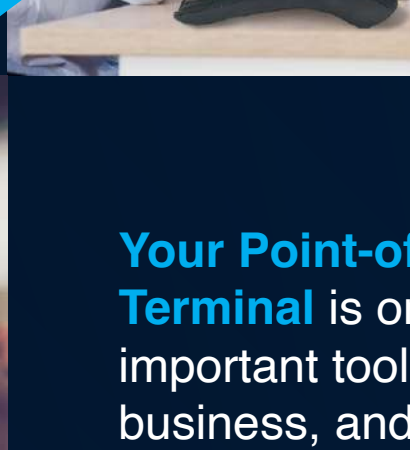
876-935-2600
Direct Merchant Support
Line Available 24/7



NCB Live Chat via
jncb.com or online
banking

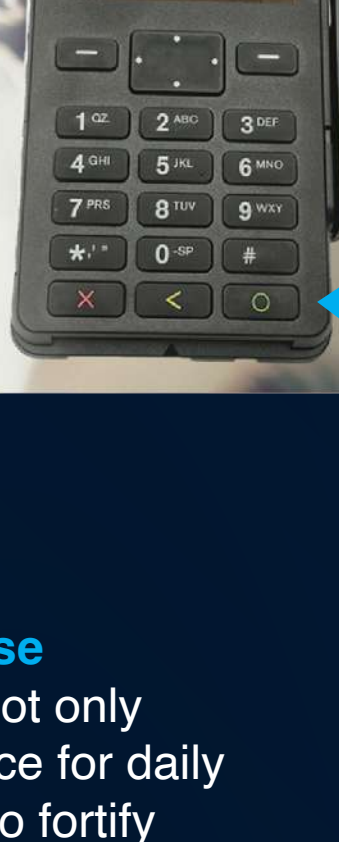


ncbinfo@jncb.com



Important Terminal Care Tips

- ▶ Handle your Point-of-Sale Terminal with care. Do your best not to drop the device or spill any liquids on it, as this will affect the device's functionality.
- ▶ Your terminals should be secured and placed in a clutter-free space. This allows for easy and free usage of the device – reducing the need to pull on terminal cords.
- ▶ It is recommended to plug the terminal into a surge protector versus a wall outlet.
- ▶ Be sure to keep your terminal at a normal temperature (extreme heat or cold can influence functionality).
- ▶ Use the correct charger for the assigned POS as provided by your NCB Representative which aids terminal performance.



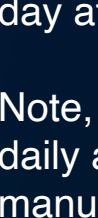
Your Point-of-Sale (POS) Terminal

is one of the most important tools in your business, and so, to ensure its optimal performance, we've curated essential care tips, including security measures.

By following these guidelines, you not only prepare your device for daily operations but also fortify the reliability of our products and services.

Important Terminal Security Tips

- ▶ Keep your device in a safe and visible location and conduct routine checks to ensure no unknown peripherals were installed. Signs of tampering may include:
 1. Wires protruding from the device
 2. Foreign objects inserted into the smart card (chip card reader) or magstripe slot.
 3. Signs of damage to the tamper-evident label.
 4. A warning message on the device display.
- ▶ Check to ensure that no cameras can capture the Cardholder's PIN, and immediately report a missing terminal or signs of tampering/altering of the terminal.



Merchant Corner

Next Day Settlement Available to Merchants!

This ensures that your hard earned money lands in your account the day after the transaction is completed, even on weekends.

Note, transactions completed and settled at the POS by 9.30 p.m. daily are paid the next business day. For all other channels, no manual settlement is required but the cut off times for payment of the last transaction are:

mPOS 7:00 p.m.
eCommerce 5:00 p.m.
PaySmart 8:30 p.m.

AMEX acceptance via NCB POS Terminal

Big News!

You can accept American Express® Cards on your NCB Point-of-Sale terminals. Start saying hello to high-spending cardmembers from across the globe, increased sales, next-day payment, and more. Explore the possibilities today!

It's Time To **Unlock** New Opportunities For Your Business!



Now, with the acceptance of **American Express® Cards** supported on your NCB Point-of-Sale terminal, you can tap into local and international high-spending cardmembers, boosted sales and competitive MDR rates. Start discovering these and other benefits now!

For more details contact our Merchant Support line at 876-935-2600



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Mark Anthony Collections: Elevating Style, Defining Success

In the dynamic world of fashion, Mark Anthony Collections stands as a beacon of excellence—a premier boutique specializing in designer shirts, bespoke suits, luxury leather bags, and accessories. Their eight-year journey has been a fusion of challenges and triumphs, fueled by an unbridled passion for delivering the epitome of quality products from Jamaica to the world.

For Mark, choosing **National Commercial Bank (NCB)** was not merely a transactional decision; it was a partnership rooted in trust and reliability. Beyond the transactions, it's the human connection that sets NCB apart—an alliance that goes beyond the realm of business, evolving into a lasting relationship.

“As a proud NCB merchant, we've experienced firsthand the transformative power of the NCB POS solution. From simplifying transactions to enhancing customer experiences, NCB has been the bedrock of our seamless operations.”

Mark Anthony Collections continues to evolve and set new standards in the world of fashion, and you're invited to join on this journey of style, innovation, and success. Explore their offerings and witness the style of Jamaican flair with global sophistication—because true style knows no boundaries.

For more info about **Mark Anthony Collections** visit:



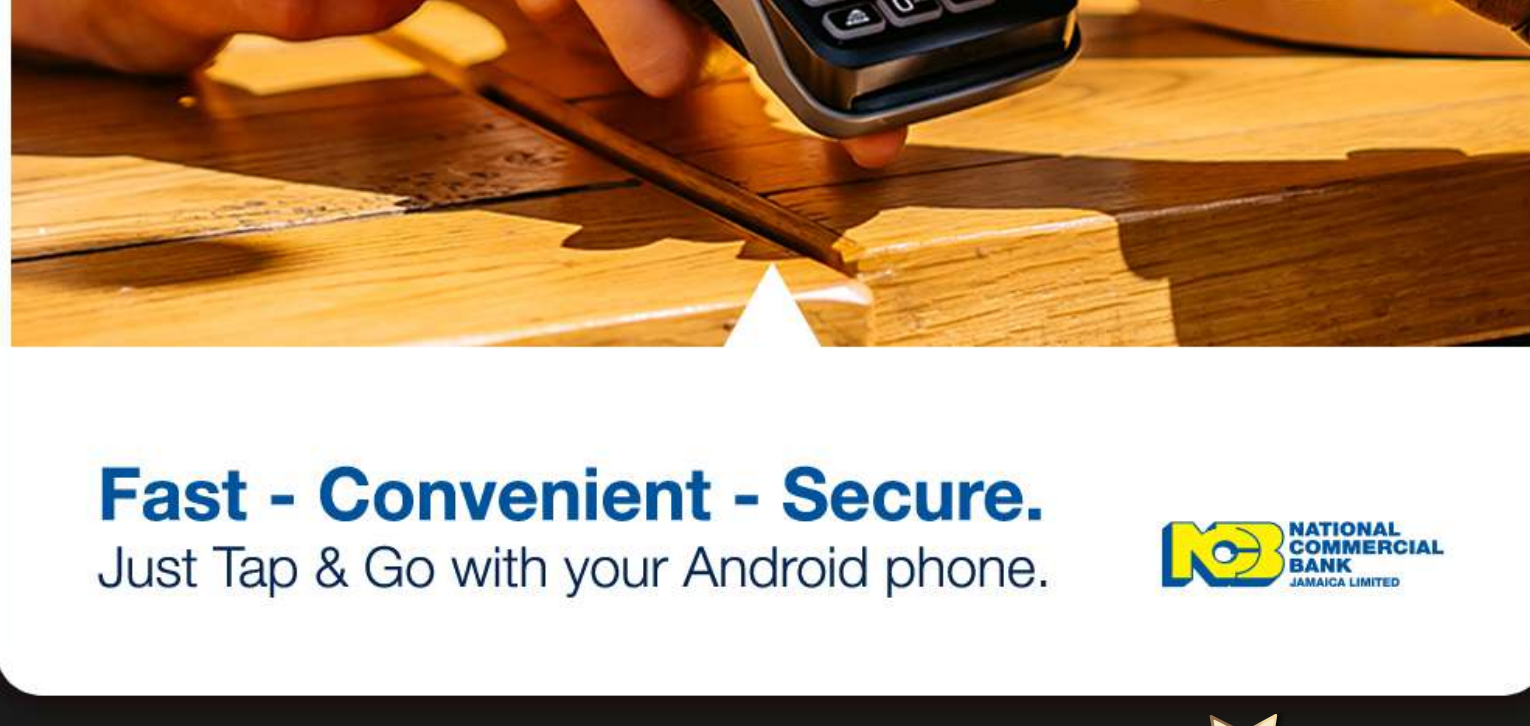
markanthonycollections



www.markanthonycollections.com



We accept **NCB Pay**



Fast - Convenient - Secure.

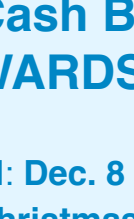
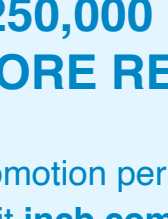
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Download Today

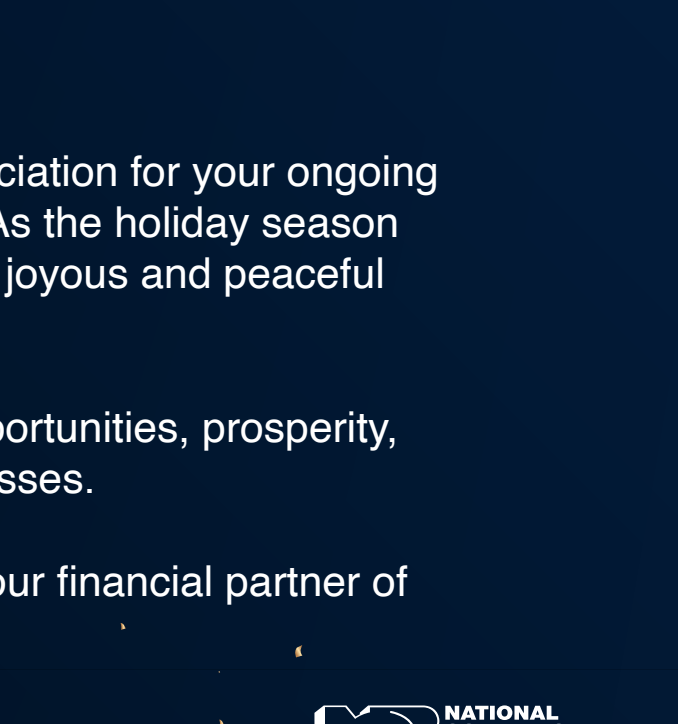


GET IT ON
Google Play

Spend \$15,000 or more with your NCB Visa Credit Card, and you could win \$250,000 Cash Back plus MORE REWARDS.

Promotion period: **Dec. 8 - 31, 2023.**
Visit **jncb.com/christmas** for more info.
Conditions Apply.

The More THE MERRIER



Happy Holidays from Your NCB Family

We want to extend our heartfelt appreciation for your ongoing partnership and trust in our services. As the holiday season unfolds, we extend warm wishes for a joyous and peaceful time with your loved ones.

May the upcoming year bring new opportunities, prosperity, and continued success to your businesses.

We look forward to continuing to be your financial partner of choice in the years to come.



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